

IMPACT REPORT FY2025

gateway 



A WORD FROM OUR PRESIDENT & CEO



Every number you'll read in this report is about more than impact—it's about people. Children who are learning to speak their first words. Adults who are finally able to advocate for themselves. Families who no longer feel lost navigating a world not built for them. This is what happens when we commit to

building a more connected, inclusive Maryland—together. At Gateway, we believe communication is a human right. And every day, our team shows up to make that belief real. Whether it's in the classroom, the therapy room, or through the hands of a skilled interpreter, our work creates moments of understanding that ripple far beyond the moment. Let's keep showing up. Let's keep raising the bar. Let's keep proving what's possible when we lead with compassion, equity, and integrity.

MISSION AND VISION

MISSION: Give hope, change lives, and build connections for Marylanders through our special education, speech therapy, audiology and sign language programs.

VISION: A society where everyone can understand and be understood

BE A PART OF OUR COMMUNITY!



Join Gateway Maryland's new membership program the Gateway Giving Guild. As a member you receive special benefits, recognition and rewards. Be a part of our community to support our students so they can achieve their dreams. Every dollar has an impact!

OTHER WAYS TO HELP

- Become a corporate sponsor
- Join a committee
- Volunteer your time
- Get your hearing tested
- Amplify our messages on social media



GATEWAY SCHOOL



Gateway School held a bake sale with the big audacious goal of raising money for a new playground.

The idea came from “Edie,” a student who approached Education Director Dana Reinhardt with the bold request to host a bake sale to fund a new playground. “Edie” didn’t just suggest the idea. He rallied his classmates and teachers, and together they designed the flyer shared with

families and local businesses in Seton Business Park, and even baked three dozen cookies. Parents donated baked goods and the community showed up in full force. Together, they raised nearly \$500.

“Edie” and his classmates ran the bake sale table, greeted community members, handled money, and made change. The event became a powerful community-based learning experience. “Edie’s” leadership, creativity, and commitment made this event a huge success and reminded us all what’s possible when students are empowered to make a difference. “Edie” is a true Gateway hero, helping us grow stronger every day.

FACTS & FIGURES

STUDENTS FROM 7 COUNTIES

212 DAYS OF SCHOOL

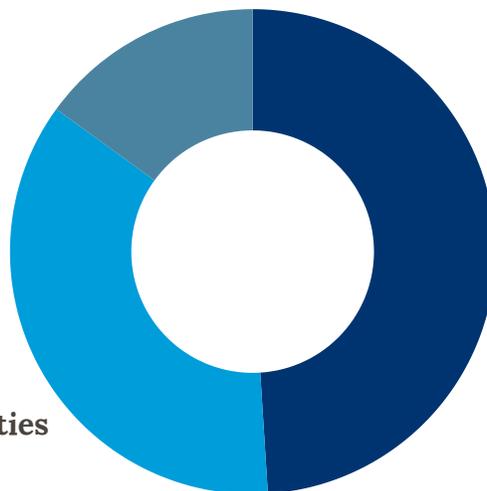
1,380

Hours in the school year

WHO WE SERVE

Other Health Impairments
15%

Multiple Disabilities
36%



Autism
49%

80,040

Total hours in FY25

99.5%

Of students made meaningful & measurable progress last year

AUDIOLOGY & SPEECH/OT

In Maryland, the population of aging residents is growing faster than the national average. Over the past year, Gateway supported the hearing health of over 1384 patients who were treated by Gateway Audiologists and directly improved the lives of an additional 725 older adults and aging adult service professionals through our hearing loss education sessions. 98% of these older adults self-reported that the connection between hearing loss and cognitive decline was new to them, further supporting the need for continued education about this topic.

Speech therapy offered through Gateway plays a transformative role in improving language development, articulation, fluency, and pragmatic skills, which are essential for communication and success in education. Research highlights that better academic achievement fosters socio-emotional benefits like higher self-esteem, resilience, and reduced behavioral problems. Over time, this academic success translates into greater career opportunities, higher educational attainment, and improved socioeconomic status. Additionally, excelling academically strengthens problem-solving, critical thinking, and communication skills, valuable in personal and professional contexts. Speech therapy interventions can be pivotal in positively influencing these outcomes, setting students on a path of lifelong success and empowerment.

FACTS & FIGURES

68%

Given that over 68% of all patients serviced by the clinic (speech, occupational therapy, & audiology) are using medical assistance (Medicaid), Gateway is actively supporting our mission by helping to ease the significant barrier to access for low-income individuals.

90%+

Over 90% of speech language pathology and occupational therapy clients made meaningful progress with 12% graduating entirely.



INTERPRETING



SUPPORTING THE INTERPRETING COMMUNITY

In Fiscal Year 2025, Gateway Interpreting played a key role in communicating and participating in Maryland’s new Interpreting Law. We engaged directly with the State Board of Sign Language Interpreters, Maryland businesses, and the interpreter community, providing clear briefing materials, answering questions, and hosting town halls funded by the Frances Scholarship Endowment to ensure language access. Feedback highlighted Gateway as a trusted source for licensing guidance and information. Through these efforts, Gateway strengthened transparency, accessibility, and professional standards, reflecting our commitment to equity and inclusion.

“I just want to say it was a breath of fresh air to read your commentary ... thank-you for being the only person I have seen address this issue.” Pat B

FACTS & FIGURES

NOTEABLE SETTING TYPES

- Educational: 12,003 hours
- Medical: 11,077 hours
- Employment Related: 2,774 hours
- Open Access Events: 335 hours
- Probono/donation: 320 hours
- Religious: 166 hours
- Legal: 19 hours

OVER 30,000

Total number of interpreting hours in FY2025

710

Number of individuals ASL Program reached through workshops, training sessions, ASL classes, and one-on-one interactions.





WHO & WHERE WE'VE SERVED

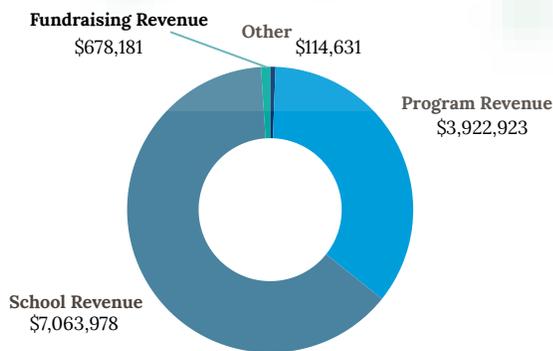
Founded in 1926 as a gathering place for individuals who were hard of hearing, Gateway has grown into a statewide leader helping people of all ages communicate more effectively. Guided by nearly a century of experience, we envision a world where everyone can understand and be understood.

This year we served more than 8,000 children and adults through programs offered on our Baltimore campus and in communities across every county in Maryland, DC and seven other states. As a nonprofit organization, we're committed to making expert, high-quality care accessible to everyone who needs it. Our work spans every stage of life, with services focused on education, hearing health, inclusion, speech and language, and language access. At Gateway, we meet each individual where they are and tailor our approach to their unique needs. Every gift helps us create opportunities for people to connect, communicate, and thrive—building a stronger, more inclusive community for all.

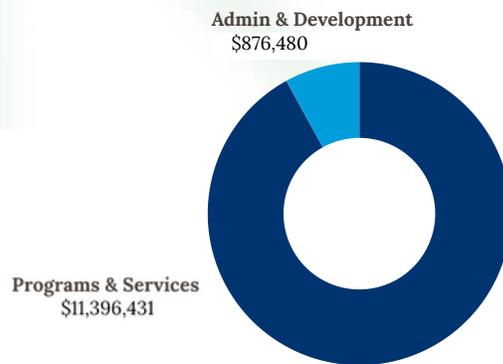
Lastly, we'd like to thank our Board of Directors for their time, knowledge and guidance. [CLICK HERE](#) to see our current board members.

8,255

Number of Individuals & Businesses served across every county in Maryland, DC, and in seven states.



OPERATING REVENUE



OPERATING EXPENSE



HOW TO REACH US

Phone: 410-318-6780
Website: gatewaymaryland.org
Donate: gatewaymaryland.org/donate